

# and the adventure begins...



Welcome to  
Humble Bee  
Farm!



We want you to enjoy your  
glamping experience.  
This folder will provide you  
with lots of information.  
If you have any comments,  
please fill in the comment form  
at the back of this folder.



## **Feedback Welcomed!**

Here at Humble Bee Farm, we take the extra step to ensure all our guests thoroughly enjoy their stay.

All feedback is welcomed, whether positive or negative. Please feel welcome to talk to any member of the Humble Bee Team if we can improve any part of your stay, alternatively fill out one of our comment sheets which you will find at the back of this folder.

We will always try to put things right as soon as possible. Our aim is for you to have a very happy stay with us, so please let us know how we can help you make the most of your holiday.

All that is left is for you to relax, unwind and let us take care of the rest!

Many thanks for your help.

Humble Bee – a Great Place to Bee!



### **Low Noise Policy**

Our guests choose Humble Bee Farm because it is in such a peaceful, rural location. As a Low Noise Policy site, everyone can enjoy a relaxing holiday on our working farm without any disturbance.

Our site is known for its low noise policy, which means:

- ❖ No loud music
- ❖ No parties
- ❖ No shouting
- ❖ No kids in the play park or sports field after 9pm
- ❖ Out of consideration for your fellow guests, conversation-level noise only after 9.30pm is expected

Please let us know if there are any problems, and we will try our best to help 'keep the peace'!

Thank you for your co-operation, and for helping us keep Humble Bee, a great place to BEE!



**Out of Hours**

**EMERGENCY**

**contact**

**How to contact us on site, in the event of an emergency**

Email – [info@humblebeefarm.co.uk](mailto:info@humblebeefarm.co.uk)

Facebook – Humble Bee Farm

Landline – 01723 890 437

Mobile – 07905081357 – this is for emergency's only

Please note: you will get mobile signal at the road end of Humble Bee's drive way

(please check the reception door and the notice board on reception first, in case there has been a change in mobile number for a particular evening)



**EMERGENCY  
CONTACTS**

## Fire Procedure at Humble Bee

If you come across a fire at Humble Bee Farm, please alert as many people as possible by sounding the manual alarms on the glamping site. There are 3 in the following areas:

1. Near the play area on site.
2. Near the entrance to the sports field, close to Filey Brigg wigwam.
3. Half way down the camping dale.

Please see the red rings on site map below highlighting their locations.

Assembly point – opposite reception in front of the pond

Extinguishers can be found on the glamping site, and in reception.

Please call 999, and also alert the site management using the number below

07905081357 OR 01723 890438



## Recycling at Humble Bee Farm

Here at Humble Bee we keen to help the planet in every way possible, and would love if our guests could take part too!

Please refer to the diagram below with regards to our recycle bins to ensure you are doing it correctly!

Thank you!

### General Waste (the big bin on the left)

- Anything can go in this bin
- Glass bottles

### The Recycling Bin (the smaller red one on the right)

- Clean items only
  - Cardboard
- Plastic bottles, pots, tubs and trays
  - Paper
- Food tins, and drinks cans
  - NO BLACK BAGS

There is also a tin dustbin near the bins for any disposable BBQ's & hot ashes only.

You will find our recycle station at the top of the site before the electric pitches.





**Welcome to Humble Bee Farm!**

**Being on a farm is great fun – there is so much to see and do!**

**We hope you enjoy your time here.**

There are plenty of places to explore and why not see how many different birds and animals you can spot?

The children's play area is a great place to meet new friends, and you can buy sweets, souvenirs and toys in the shop

There are lots of leaflets in the shop for different places to visit in the area

**We want everyone to enjoy their holiday at Humble Bee Farm  
There are a few things to remember to make sure everyone has a good time:**

- Ⓢ We are a working farm so some of the areas are out of bounds because they might contain dangerous machinery. These areas are clearly marked and you shouldn't go into them.
- Ⓢ Make sure an adult always knows where you are and don't venture too far away, we don't want anyone getting lost!
- Ⓢ Please don't use bad language around the site
- Ⓢ Please enjoy the play area, which is open until 9pm but make sure that games aren't too noisy particularly when smaller children might be trying to get to sleep
- Ⓢ Don't ride your bikes around the shower block
- Ⓢ Please don't throw stones
- Ⓢ Sorry, but we don't allow water pistols or water bombs on the site
- Ⓢ There are lots of safe areas to play ball games – but not in the play area, car park or farmyard.
- Ⓢ Take care near the duck pond, no paddling allowed (unless you are a duck!



### What is in your Yurt?

- Bed with mattress protector (single protectors sorted in ottoman for futons)
- 2 x bed side tables
- Fairy lights & bunting
- Fridge, microwave, kettle, toaster
- Heater
- Extension lead
- Kitchen table & table cloth
- Bin – set of coasters
- 1 x chopping board
- 2 x surface protectors
- Welcome mat & shoe tray
- Coat stand, long brush and dustpan & brush
- 2 x single futon beds (with 2 single mattress protectors stored in ottoman basket)
- 2 x wicker chairs
- 2 x cushions 1 x throw
- 1 x ottoman basket
- 1 x floor rug
- 2 x battery operated lanterns
- Welcome folder
- Stove, ash bucket with lid & fuel bucket
- Charcoal BBQ & 1 ring hob (outside)
- Picnic table and kitchenette
- Smoke & Carbon monoxide detectors





**Reception opening times**

**Autumn, Winter & Spring  
9am to 4pm**

**Sundays close at 12:00 noon. Excluding half term school  
holidays.**

**School Holidays & Bank Holidays  
9am to 5pm**

**Closed for lunch 12noon to 1pm**

**In reception at busy times (ie Easter, bank holidays, summer  
season) we sell bread, milk, bacon, sausages, honey, eggs, tea,  
coffee, biscuits, souvenirs, sweets, toys and laundry products.  
NEW FOR 2020 we are now selling a selection of wine, beer and  
prosecco! Please note you will be asked for ID.**



### **Hire of fire bowl's**

**There's nothing like the warmth and comfort of a fire bowl – toast marshmallows and crumpets, and relax under the stars!**

**Timber for fire bowls can be ordered at reception and MUST be ordered by 5pm.**

**Your timber will be delivered to your Wigwam, Bell tent, Yurt or pitch by 6pm.**

**Price of a fire bowl is £10 per night.**  
**You cannot burn your own wood onsite.**

**Please ensure your fire bowl is fully extinguished before you go to sleep.**

**If you require any help or further information, please don't hesitate to ask.**

**You can purchase matches, extra firelighters and marshmallows from reception during opening times.**

## **Fire Bowl Safety**

**A real fire with dreamy flames really makes a glamping holiday, and we want you to enjoy your firebowl during your stay with us.**

So to stay safe, please read these 'Do's and Don'ts' and make the most of your glamping experience.

- Always follow instructions for lighting your firebowl.
- Only use the specially seasoned wood provided. You are not permitted to bring or use your own timber. You can order timber from Reception during office hours. Our seasoned wood has excellent burning quality and complies with safety requirements of our working farm.
- When your firebowl is lit, ensure nothing is leaning against it.
- Remember firebowls get very, very hot. Children should be supervised AT ALL TIMES.
- To enjoy your firebowl, light it during times you will be in or very near your Wigwam/Yurt. NEVER light your burner and then leave the site.
- Never place anything on top of the log burner. The residual heat lasts a long time and even if the embers look like they're out, it is NOT safe to place anything on or near the log burner.
- NEVER leave your firebowl unattended and please ensure the firebowl is completely 'out' at the end of the evening.
- Please note, fire extinguisher provided in each Wigwam/Yurt. Please see site map for site fire extinguishers.



### How to light your fire bowl

- Remove safety grid
- Ignite the waxling lighters provided
- Slowly and carefully add the logs, one at a time until the fire starts to burn
- Place the safety grid (optional) over the top – this then allows the fire bowl to be used for cooking.
- Please ensure all flames are extinguished before going to bed





### **Lighting your Stove Burner**

- Lay your fire with firelighters and some small pieces of coal/briquettes
- You should have both bottom and top air vents open to light the stove.

### **Once your fire is lit**

- Both vents should remain open for the first thirty minutes of burning.
- Once your fire is well established, close the bottom air control completely.
- You can now control the burner using only the top air control.

Do not operate the stove or leave the stove unattended with the door open.

### **Removing Ash**

It's best to leave a bed of ash in the bottom of the stove, as this will allow your coal to burn more efficiently.

However, if you have a large build-up of ash, some of the ash may be removed. When removing build-up ash from your stove, ensure it is completely cool. Use the shovel and ash bucket provided and leave outside your yurt for collection.

Please note, if you have little ones who aren't used to being around hot stoves, maybe light once they are in bed and make sure they are aware that it is hot.

- Please note, stove burner packs available from reception between 9am- 5pm

## Yurt Stove Burner Safety

A real fire with dreamy flames really makes a glamping holiday, and we want you to enjoy your stay with us.

So to stay safe, please read these 'Do's and Don'ts' and make the most of your glamping experience.

- Always follow instructions for lighting your stove burner.
- When your Yurts stove burner is lit, ensure nothing is leaning against it.
- Ensure once lit, the stove burner doors are kept closed, and are opened only to add extra wood.
- Remember the stove burner will get very, very hot. Children should be supervised AT ALL TIMES.
- To enjoy your stove burner, light it during times you will be in or very near your Yurt, NEVER light your burner and then leave the site.
- Never place anything on top of the stove burner. The residual heat lasts a long time and even if the embers look like they're out, it is NOT safe to place anything on or near the log burner.
  - Keep flammable materials away from your stove burner.
- Tea lights – for use outside your Yurt or Wigwam only, and only in the lanterns provided, where appropriate.
- NEVER move the gas stove or charcoal bbq from where they are placed. NEVER use them inside your Yurt or Wigwam
  - NEVER leave your fires unattended and please ensure it is completely 'out' at the end of the evening.
- In the event of a fire, please use the Fire Extinguishers provided with your Yurt or Wigwam.
  - Please inform a member of staff in the event of fire.

The Fire Assembly Point is just outside Humble Bee Farm Reception.



## BBQ

### How to Use Humble Bee Farm Bespoke Charcoal BBQ

Our special charcoal BBQs have been hand-made by a local blacksmith and provide great heat for cooking purposes. We also sell charcoal.

- Purchase your charcoal from Reception during office hours – 9am-5pm.
  - Remove the top grill from the barbeque.
  - Place the charcoal bag in the bottom of the BBQ
  - Ignite the charcoal brown bag and the charcoals should catch.
- Ensure when adding additional charcoal that you use your tongs as the charcoal gets VERY HOT.
  - Replace the grill and start cooking!
- Ensure the charcoal is safely 'out' before the end of the night.





## Disposable BBQs, Recycling and Gas Canisters

### Disposable BBQs:

You can use a disposable BBQ here at Humble Bee Farm, but please remember the following points:

Disposable BBQs **MUST NOT** be used inside Wigwams, tents, Yurts, Bell Tents, campers or caravans.

They **MUST** be raised off the grass. You will find bricks around the site so you can raise your disposable BBQ off the grass/ground/table.

Please dispose of your used disposable BBQ **IN FRONT** of the large red Biffa bin, which is quite close to the duck pond.

### Recycling:

You can recycle glass, cardboard and plastic here at Humble Bee Farm. You will find the recycling bins near reception.

### Gas canisters:

If you have a used gas canister you wish to dispose of, please take this home with you as we do not have facilities to dispose of these.

Thank you.





**£3.00 for one device for 24hrs**

**Network: Humble\_Bee\_Public**

**Please note, WiFi advisable for web browsing. Signal strength is not strong enough to stream or download films.**

**Pay online via paypal or purchase ticket from Reception during office hours.**



### **What happens if the electricity in my Yurt trips off?**

Although this does not happen often, please do not panic if your Yurt electricity trips out.

Please notify us of this as soon as possible at reception, opening hours 9-5pm.

If this happens out of office opening times, please note you do have access to a fridge & microwave in the facilities block, along with plug sockets.

Then you also have a charcoal BBQ with a 1-ring gas stove outside of your Yurt.

You can also contact us on the emergency numbers in this booklet on page 5.



## **Emergency Directions**

**In case of emergency:** In the event of an emergency, **you can dial 999** from your mobile phone. You can also contact John or Julia if you wish to use a landline phone. The mobile phone signal operates from the end of the drive here at Humble Bee Farm. If urgent, do not hesitate to contact us. There is also an emergency telephone list in this welcome pack.

**Scarborough Hospital is the closest general hospital with an accident and emergency department.**

***Postcode: YO12 6QL***

**Directions to the hospital from your Humble Bee Farm:** leave the farm by following the steep track, at the entrance turn left and follow the road down to Flixton.

At the junction turn left and follow the road to the Staxton Roundabout.

At the roundabout, take the second exit headed towards Scarborough on the A64. Straight on at the next roundabout (second exit). Straight on at the next roundabout (second exit).

Follow A64 to the next roundabout, second exit.

Keep on the A64, pass the Retail park (on your right), keeping in the left hand lane.

At the next set of lights keep in the left hand lane to go straight on.

Turn left at the next set of lights onto Falsgrave Road.

Then at the mini roundabout, turn right onto Scalby Road (You will see signs for the hospital from here)

Follow the road to the next roundabout, straight on, first exit.

Follow the road until the second set of traffic lights. At the second set move into the left hand lane and turn left.

Follow the road until you see the Hospital car park on your right hand side.



**Important telephone numbers**

**Scarborough Hospital -  
01723 368111 (main switchboard)**

**NHS Advice number - 111**

**Hunmanby doctor's surgery, Hungate Lane, Hunmanby -  
01723 890280**

**Filey doctor's surgery, Station Avenue -  
Emergency - 01723 515881  
Appointments - 01723 515666**

**One of Filey's dentists is D Cuningham, 3 Hope Street, Filey -  
01723 512135**

**Filey Vets Practice, 1 Station Avenue, Filey -  
01723 513119**

**The coastguard -  
01262 672317**

**The police -  
0845 6060247**

**Fire and Rescue Service -  
01609 780150**

**In an emergency, call 999**



**NEW FOR 2020 – Drinks License!**

**We are now selling a selection of wine in our shop/reception.**

Choose from White, Red, Rose or Prosecco!

Full size wine bottles - £9.95

Prosecco - £12.00

Individual sized wine - £3.50

Also selling a range of Pipers Crisps - 95p per pack

Visit the shop to purchase between 9-5pm!

Remember to please drink responsibly and you must be over 18 to purchase.

**NEW FOR 2020 – BBQ Hut!**

Book our brand-new BBQ hut available to hire for your special occasion offering Scandinavian cosiness which allows you to enjoy a delicious BBQ whatever the weather! Situated in a peaceful part of our site, perfect for a family or friends gathering! £60 to hire for one evening!

## Terms and Conditions

For group bookings, (more than 2 units) please contact Humble Bee Farm on 01723 890 437. This must be discussed prior to booking and all members of the group need to read and accept the terms and conditions. Please see group terms at the bottom of this page.

- **Cancellations:** we do not give refunds to any bookings made under any circumstances. However, if you give us at least 1 month's notice we can release your dates for resale, and if we manage to resell your booking then we can offer you alternative dates. If we don't manage to resell your booking, or we are given less than a month's notice you will, unfortunately, lose the booking and the money paid.
- Please note, in the unfortunate event of a system error with bookings, we do reserve the right to cancel / refund your booking.
- All accommodation strictly NO SMOKING
- All glamping and camping arrival time from 2pm-5pm. Cottages from 3pm-5pm. If you are going to be arriving after 5pm, please let us know to make arrangements.
- Departure is strictly by 10am for all accommodation
- Sub letting of accommodation forbidden
- Online bookings paid in full at the time of booking
- Tariffs cover the number of guests/dogs discussed at the time of booking.
- Day guests are permitted at Humble Bee, but we must be advised prior to their arrival and their cars must be left at reception
- If any damage is made or the accommodation is left in an unsatisfactory way, this will incur additional charges
- Items left behind must be claimed within two weeks of departure, postal charges will apply
- Guests are not permitted to remove anything from the accommodations
- We do not accept bookings from unaccompanied adults ages 21 or under
- Well behaved dogs are welcome in all accommodation apart from Yurts & Bell Tents. Tariff applies. Please be responsible for your pet and clean up after it. They must be kept on a lead at all times and cannot be left unaccompanied.
- It is not permitted to burn your own wood on our site. ONLY Humble Bee Farm fire pits are allowed and we have these to hire at £10 per night including the wood.
- There are charcoal BBQ disposal areas near the bins. All glamping accommodation comes with use of a charcoal BBQ, and you can bring your own charcoal or we do sell it in reception.
- Disposable BBQs must not be placed directly onto the grass
- Chinese lanterns are strictly prohibited
- We are a low noise policy site, please consider other guests and keep noise to a minimum, especially after 9pm.
- Music is NOT permitted onsite
- Speed limit on site is 5mph around the park
- No commercial vans are allowed on site without prior notice
- There is 1 parking space available with each accommodation, if you are bringing more we will need to be notified before arrival and a tariff will apply

- Please use the appropriate bin areas / recycle areas available. Ask reception if unsure.
- Please let us know of any repairs required to your accommodation
- The owners reserve the right to enter your accommodation to do any repairs during your stay
- The owners of the park reserve the rights to ask guests not observing the conditions to leave the park without refunds and with immediate effect
- Please ensure you have checked your tent / caravan size will fit on our pitches. (please check the website for details, or call us if in doubt)
- Humble Bee reserves the right to add/remove any special offers at any time. Special offers/discounts do not apply to any existing bookings made before the release date of the special offer. They are all subject to availability and cannot be used with any other offer unless stated.
- The play park is strictly open 9am-9pm and all of the safety signs in the play area should be followed at all times during use of the play area.
- Sports field is strictly open 9am-9pm for guests use and children must be supervised at all times
- Children must not be left unaccompanied at any times
- As we are a working farm please take extra care when you are in the surrounding fields and the car park as there will be frequent passing machinery/vehicles
- **British Weather:** UK weather can be unpredictable and whilst we supply certain facilities and equipment, it is still camping and you are responsible for your own well-being and comfort regarding bringing the appropriate clothing & footwear. Please note the bell tents and yurts are canvas, and during prolonged heavy rain the tents may leak. We cannot be held responsible for poor weather conditions during your stay.
- Gas canisters unfortunately cannot be disposed of at Humble Bee Farm, you will need to take this home with you
- If using a hot tub please make sure you have read the instructions in the cottage/wigwam welcome folder. Please note that these are for the cottage/wigwam guests only and you are responsible for any damages caused when using the hot tub. Please note we cannot guarantee that the hot tub will be up to temperature at your time of arrival.
- **If you are booking a WIGWAM LODGE, you are required to pay a refundable £100 deposit when you make the booking. This is refunded after departure if the lodge is left as found. It is the customers responsibility to phone us on 01723 890437 to request the deposit back after 24 hours have passed after departure, and this will be refunded over the phone between 9-5pm.**

### Group booking Terms & Conditions

It is essential that the entire group is aware of the following, the group leader who will make the booking is responsible for ensuring everyone has seen these. The below terms are to be adhered along with the usual Terms and Conditions above.

- A group booking is more than 2 units, our maximum group that we will accept is 6 units. (apart from New Year's Eve, the maximum is 2 units)

- There has to be 1 group organizer, who is responsible for the booking, all payments, and all documentation.
- Group bookings cannot be made separately online
- Once a group booking is confirmed, any additional bookings must be brought to our attention before they are made.
- All members of the group will need to call at reception on arrival to check in
- Only guests who originally booked are permitted to stay on site.
- No music is permitted on site
- You are not permitted to bring your own campfire / wood. We have fire pits & wood available to hire.
- Please respect other guests and remember we are a low noise policy site. Noise must be kept to a minimum after 9:00pm and if this is not adhered to then we reserve the right to ask you to leave.
- Children must be kept under control and not left unattended on the site. The park is open 9am-9pm
- Humble Bee is a peaceful location, and is not a 'party' venue.
- Any rubbish must be collected up and placed in our rubbish/recycle areas

***It is expected that all visitors have read and understood these terms and conditions***





**Join the many who are already Humble Bee Farm's Facebook Friends, Twitter Tweeters and Instagram followers!**

You will receive the latest farmyard updates and be among the first to know about special offers, last minute availability, and competitions

**Facebook: [www.facebook.com/humblebeefarm](http://www.facebook.com/humblebeefarm)**

**Twitter: @humblebeefarm**

**Instagram: humblebeefarm**

**And read our blog on our website: [www.humblebeefarm.co.uk](http://www.humblebeefarm.co.uk)**

**Find us on TripAdvisor too!**

**Humble Bee Farm Cottages**

**Luxurious holiday accommodation in the heart of the Yorkshire Wolds**





### **On leaving your Yurt**

All good things come to an end, so on your day of departure, please ensure the following have been done – and don't forget, the good news is, you can always come back for another Glamping holiday! Or you could always try our luxury holiday cottages, beautiful bell tents, Wigwams or our sea front apartment, St Kitts, in Filey.

- Unplug the fridge
- Switch off the heater
- Check lights inside and outside are switched off
  - The bbq is left clean and safe
- All refuse to be disposed of in the Biffa skip

Thank you very much for your co-operation and we look forward to seeing you again soon.

## Site Map of Humble Bee Farm





### [Door step walks at Humble Bee Farm!](#)

One of the nicest ways to explore Humble Bee Farm is on foot.

We have two fabulous walks on the farm: **Piggy Back Walk** which also includes our interactive Nature Trail. Depending on your speed of walking, this circular route takes around 25-mins and covers a grass-covered path around one of Farmer Percy's fields.

The other trail is the **Bumble Bee Dale** which takes you past Farmer Percy's barns and up a steep path towards the cattle fields, before turning left and following the edge of Humble Bee's crops. This walk is considerably longer lasting around one hour of fast walking time. All our farm walks require proper footwear and walking gear so you can enjoy them in comfort.

Our farm borders the **Yorkshire Wolds Way National Trail**, which wends its way to Filey through the beautiful Yorkshire Wolds countryside. The distance of the Yorkshire Wolds Way is 109-miles from Filey to Hull and was featured in a recent TV programme. **The Cleveland Way National Trail** is also one of the most beautiful in England and celebrates its 50th anniversary in 2019. This trail can be picked up at Filey and heads all the way up the coast towards Whitby and beyond. This trail can be started in Filey and forms a large arc from the coast before heading inland to Helmsley.

There is also the Fordon Dales Walk, right on our doorstep. Which is a lovely 5 mile walk, however there is a short cut if needed! Please ask in reception for the map!

## **Dog Friendly/Beaches**

As dogs are very welcome here at Humble Bee Farm, this guide is designed to help you and your furry friends have an enjoyable stay in the area.

### **Beach Bans from 1<sup>st</sup> May – 30<sup>th</sup> September**

- Whitby
- Sandsend
- Scarborough
- Filey
- Bridlington
- Hornsea
- Withernsea

**However, there are many dog friendly beaches in the area too!**

- Hunmanby gap
- Cayton Bay
- Danes Dyke
- Reighton Sands
- Skipsea
- Fraisthorpe beach

### **Dog Friendly Places (dogs must be kept on a lead)**

- Whitby Abbey
- Burton Agnes Hall
- Scarborough Castle
- Yorkshire Coastal Walk
- Falling Foss
- Sewerby Hall
- Castle Howard
- Eden Camp
- Yorkshire Air Museum

If you need any further assistance please ask at reception.